Okeechobee County Library

We may be closed but we want to continue serving our patrons so we will be providing modified services at this time.

We appreciate everyone's understanding as we try to continue serving our patrons while ensuring everyone's safety.

Free Cart

We may be closed but that doesn't mean you can't still get items from the Okeechobee Library! We will be placing a cart of books, DVDs, and magazines under our covered walkway for patrons to take as they please. Take a few, bring them back and trade, or keep if you wish!

We are taking the precautions to Lysol items and practice safe social distancing by having these out in the open. The cart will be replenished as needed.





Digital Library

Don't forget that you can still access EBooks and digital audiobooks at home with your Okeechobee Library card!

Just download the Overdrive or Libby app on you device and login with your card number and pin to access thousands of books.

For help please visit: https://help.overdrive.com
or https://help.libbyapp.com

Wireless

The Okeechobee Library will have its Wi-Fi on 24/7 as of 3/19/20 to help our students and families during this time.

Wi-Fi range does reach to our parking lot but we ask that everyone practice safe social distancing by staying in their vehicles.

No password is required, just connect to "Library" and accept the Terms of Use on the pop-up page.





Census 2020



The U.S. Census is still happening as scheduled and you will be receiving a notice in the mail. The Census matters now more than ever as our County receives needed funds for EVERY PERSON counted that pays for schools, roads, emergency, and other vital services provided by government funds.

If you do not have internet, you can call the Okeechobee Library to fill out the form over the phone at 863-763-3536. Just have your unique 12-digit ID ready (found on your letter). Your privacy will still be secure.

You will also receive the questionnaire form in the mail separate you're your ID. Please have your answers ready to provide over the phone as well. If you do not have your sample questionnaire available, you can view one at www.2020census.gov/en/mailings

For more information visit <u>www.my2020census.gov</u> or call 1-844-330-2020.

Holds

We will still be providing limited holds but this process will be a bit different form usual. Please see below for more details:

- Please place holds online. We are NOT able to take hold requests over the phone at the moment.
- Please check your account for proper phone contact information.
- We will fill requests with items available at our location only. Please allow at least 24 48 hours for staff to fill hold.
- Patrons will receive a phone call when hold is filled. If you had a hold from before the Library's closing you will be contacted shortly.
- You will be given a choice of dates and times to come pick up your holds from the Library's gated back entrance.



Returning Items

Outside bins will remain open for item returns. Please allow 1 week for items to be checked in and taken off of account. Thank you.



For More Information

For more updates please visit the Okeechobee Library's Facebook page at facebook.com/okelibrary